PRICING

Pricing.

Automatic screening is included. Credits are for the checks you ask for.

Plans

PLAN	PRICE	INCLUDES
Free	$0	Five quick checks a month on the website. No card.
Personal	$5.99 / month $59.90 / year	$59.90 a year is 16.7 percent off. The extension, Carmen Email and the Carmen app, screening included, 650 credits a month.
Business	$9.99 / seat / month $99.90 / seat / year	Everything in Personal for every person. 650 credits a seat, pooled across the company. Company portal: people, alerts, usage, the alert address. No minimum seats. Buy at checkout, add or remove seats any time. A seat added mid month is a full month.
Enterprise	On contract	Carmen for your customers (in your app or as a perk) or for your workforce (single sign on and provisioning coming soon, audit logs, one team first then everyone). Talk to sales.

Included, never counted

Everything Carmen does on its own. The page check in the browser, the sites you watch, your inbox as mail lands, texts from unknown numbers on your phone, and the closer look Carmen takes when its own screening flags something. Within fair use.

THE CAP

A case never costs more than 500.

A repeat draws credits again. A deeper look at something Carmen already flagged draws credits.

Credits, when a person asks

CHECK	WHAT YOU GET	CREDITS
Quick check	Is this link, number or sender safe.	5
Deep analysis	A message, email or file read properly with reasons.	25
Advanced analysis	A person or company across public records.	250
Full report	Everything written up as a document. 500, all in.	500

Developers

PLAN	PRICE	CREDITS
Dev	$5.99 / month	500
Starter	$49 / month	10,000
Growth	$299 / month	100,000

Overage one cent a credit. Larger volumes by agreement.

Running out

Email at 75 percent of the pool, and again as you approach 100 percent. Then one cent a credit. Or a pack:

PACK	CREDITS
$10	2,200
$20	4,800
$40	10,000

Packs never expire.

Fair use

Automatic screening is built for normal use of one person's inbox, texts and browsing. There is a fair use limit. We tell you before anything changes. Shared inboxes and anything a script sends belong on the API plans.

Expert help

A session with a Backgrounder researcher is a paid add on, separate from your plan. We confirm the schedule and the cost with you before anything goes ahead.

Billing

Stripe checkout on backgrounder.com. Card, Apple Pay and Google Pay. Cancel any time; access runs to the end of the period. Annual plans are billed once a year.

Prices in US dollars. Updated September 2026.