PRODUCT

Ask Carmen product suite.

The check box. Paste anything suspicious and get a risk level with reasons. Available in the web app, the browser side panel and the phone app.

What you can hand it

A text or message	Paste the words. Carmen reads the ask and the wording.
An email	Forward it or paste it. Sender, links and wording are checked.
A link	Age of the address, whether it exists, what the page asks you to type.
A phone number	Whether it is real, what kind of line it is, whether it has been reported.
A screenshot or photo	A text on someone else's phone, a letter, a listing.
A file	An attachment you were sent.
A name or a company	Who they are across public records.
A photo or voice	Whether it was made or altered by AI.

The four questions

The box opens with four shortcuts, because these are what people actually ask.

IS THIS A SCAM? · IS THIS WEBSITE SAFE? · IS THIS PHOTO OR VOICE AI MADE? · WHO IS THIS PERSON?

What comes back

Risk level	Low, Medium or High. Never a score on its own.
Reasons	What Carmen saw, in plain words. Up to six pieces of evidence, each weighted.
One action	The next thing to do, in one or two sentences.
Check again	Check again, any time. A repeat draws credits again.

How long it takes

A quick check answers in seconds. A deep analysis usually under a minute, and the screen shows it is still working. A full report takes longer and arrives in your activity log.

HONESTY RULE

If Carmen is not sure, it says so.

When it cannot verify an address or see behind a link, it does not guess safe. You get Medium risk and a note saying what it could not check.

Good to know

- Personal details are removed on the device before anything is sent.
- The same check from the phone, the browser or the web app gives the same answer.
- Everything you ask lands in your activity log so you can come back to it.

Depth, and what it costs

You choose how far Carmen goes. Screening on its own never uses credits. Ask Carmen does, by depth.

CHECK	WHAT YOU GET	CREDITS
Quick check	Is this link, number or sender safe? Answer in seconds.	5
Deep analysis	A message, email or file read properly, with reasons.	25
Advanced analysis	A person or company looked into across public records.	250
Full report	Everything above, written up as a document you can hand to someone.	500

Personal and Business plans include 650 credits a month per person. A 10 person team can run 260 deep analyses before spending anything extra.

The activity log

Every check you ran and everything Carmen flagged, with the verdict and the reasons, in one place. Carmen keeps the answers, not your messages. Anything you paste in yourself is kept with its result so you can come back to it.

Expert help

When you want a person. Expert help from the Backgrounder team is available as an add-on, priced separately. No one reads your messages unless you ask.

Privacy

- In the browser and on the phone, names, numbers and IDs are removed on the device before anything is sent.
- Screened texts are not kept.
- Emails Carmen screens are kept 30 days for the case record.
- What you paste in yourself is kept with its result, for you.
- No person reads it. Screening is software.

Where it lives

Web app	backgrounder.com, signed in.
Browser	The Carmen extension in Chrome.
Phone	The Carmen app on iPhone and Android. Share a message or link to it, or paste.

Try it

Run a free check at backgrounder.com. Paste the thing that feels off.